

We at Triumphant Tots would like to welcome you to our center and thank you for the opportunity to care for you children. Here at Triumphant Tots we are dedicated to the education, health, safety, and well-being of all children. We encourage parents to visit their children while in care and to actively encourage their child's educational and social development. This parent handbook contains a lot of valuable and pertinent information. Please read through the entire parent handbook, initial each page, and return it along with the rest of your packet. Any information in this handbook may also be found on our website www.triumphanttots.com.

Prior to your child's first day we must have on file your; completed enrollment form, signed and initialed parent handbook, signed physical exam sheet, current shot record or religious exemption (some children in care may not have current immunizations), \$50 registration and first week's payment, signed Influenza informational brochure, and a change of clothes for your child.

ABUSE AND NEGLECT

By law any suspected abuse or neglect MUST be reported to authorities. No exceptions!

ARRIVAL and DEPARTURE

Our center opens promptly at 6:30 am. For safety reasons our doors stay locked. When arriving please ring the doorbell to be let in. Please do not hold the door for anyone. Everyone must be let in by a member of our staff. Upon arrival at the center each child must be signed in by an adult, using either their full first and last name or first initial and full last name, with the accurate time of arrival. Please do NOT allow children of any age to write on the sign in sheets. These are considered legal documents and must be treated as such. Children must then be escorted, by an adult, to the bathroom to wash their hands and then to the classroom, at which time the teacher will take over care. At no time may a child be left unattended in the hallway. Under no circumstances are children, enrolled in our school or not, allowed to run the hallways unattended. Children must be dropped off by 9am; this is when our lesson times begin. If your child has a doctor appointment or will be late for some other reason please notify the staff in advance. Our center closes promptly at 6:00 pm please be on time to pickup your children. When picking up your child you are required to sign them out using the above procedure for signing in. Upon departure you will need to pick up each child from their class at which time the child will be released into your care and you will be responsible for your child. If you are not going to pick up your child/children we will only release them to the individuals with a valid ID whom you have authorized on the pickup list. If you need an individual who is not on the list to pick up your child/children you will need to notify us in writing prior to the time of pick up.

Late Pick Ups

In the event you are late there will be a late fee of \$15.00 for the first 1-5 minutes and the \$1 per minute thereafter. Late fees must be paid before your child returns to school. If you are going to be late we request that you call and let us know so that we can assure

your child that someone will be here soon. If we do not receive a call, we will call parents first and then move on to Emergency Contacts until we are able to reach someone. If you are 2 hours late and we have not been able to reach you we will call the Department of Children and Families and/or the Marion County Sheriff's Office to pick up your child.

ABSENCES

If your child will be absent, please call the office at 352-351-2470 or you may message us on Facebook or your class Dojo to let us know that your child will not be in and is safe. If you do not notify us of your child's absence we will attempt to contact you to ensure the child's safety. Failure to notify us will result in a \$1 charge that must be made upon return. After one week of no contact and no payment, your child will be un-enrolled and will not be eligible for re-enrollment.

DISCIPLINE POLICY

At Triumphant Tots we don't see discipline as a means of punishment but rather as a positive means of teaching a child. Being consistent with our schedule teaches the children what is expected of them and helps to prepare them for school. Positive discipline teaches children boundaries, how to control their emotions, and how to use words, not physical aggression, to solve conflict. Children will be taught through positive language and reinforcement, redirection of inappropriate behavior, and in some situations a time out to give the child some thinking time to calm down and relax. Our policies shall include standards that prohibit children from being subjected to discipline that is severe, humiliating, frightening, or associated with food, rest, or toileting. Spanking or any other form of physical punishment is prohibited by all child care personnel. We do not withhold active play from children who misbehave. We will go through the steps with each child if the need arises but be aware that if we are unable to defuse the situation we will call you to come and pickup your child. We will work closely with the parents of any children who require special attention in this area. But we reserve the right to dismiss a child from our center if at any point his/her behavior threatens the safety of our teachers, other children or is excessively disruptive.

Expulsion and Suspension Policy

At Triumphant Tots we are devoted to providing fun, safe, and healthy learning environment. Our goal is for the children in our program to be successful regardless of their need or developmental level. Unfortunately, there are some circumstances in which we would have to expel or suspend a child for a short term or permanent basis. Triumphant Tots would like you to know that we will do everything in our power to work with you and your family in order to prevent such an incident. However, all incidences will be handled on a case by case basis taking into account the intent, severity, and age appropriateness of the situation. (Age-appropriateness is the progression of behavioral norms largely agreed upon within a society or among sociological and physiological authorities to be appropriate to a child's development of social skills. These behaviors are divided into a number of development stages based upon the child's age and ability.) The following are reasons we may have to expel or suspend a child from our care:

- Failure to adhere to the policies and procedures as outlined in the programs family handbook.
- The child has needs which we cannot adequately meet with our current staffing patterns. In the event we are not able to meet the needs of your child we will work closely with your family and the Early Learning Coalition to help you in finding a program that can better serve the individual needs of your child and family.
- The child's behavior threatens the health and safety of him/herself, the other children or program staff.

Proactive Actions that will be taken in order to Prevent Expulsion:

- Staff will try to redirect child from negative behavior
- Staff will teach child appropriate skills to address challenging behaviors
- Staff will reassess the environment, activities, and supervision
- Staff will follow our discipline policy regarding positive redirection
- Staff will consistently apply consequences for rules
- Child and parent will be notified of disruptive behaviors that might lead to suspension or expulsion.
- Director and Parent will meet to discuss how to promote positive behavior

Dismissal Policy

There may be times where a child may be dismissed from care due to the actions or inactions of parents and/or other relatives while at the childcare center. As stated above, we are here to provide a fun, safe, and healthy environment for the children in our care. If at any time the actions of parents or other relatives, while at the childcare center, jeopardizes any of these things your child may be dismissed from care without warning and no refunds will be given. Please be aware and tell relatives or others coming to the child care center that smoking is prohibited on the premises. Again, each incident will be evaluated on a case by case basis and warnings may be issued but are not required. Just reasons for dismissal include but are not limited to:

- Failure to adhere to the policies and procedures as outlined in the programs family handbook.
- The parent/guardian exhibits behavior which is detrimental to the health and well-being of the children and staff in a classroom or negatively interferes with the normal functioning of the classroom and/or program. This includes but is not limited to: vulgarity, intimidation, harassment, or violation of child care licensing regulations.
- Non-payment or excessive late payment of fees/tuition and curriculum fees.
- Smoking on premises of the childcare center.

MEALS

We are happy to provide your child with an afternoon snack everyday but we do not provide meals. We do, however, have a microwave available to heat up prepared food. We are not licensed to cook or prepare food therefore all food must be fully prepared (this includes macaroni cups, ramen noodles, oatmeal packets, etc.). Please put an ice pack in your child's lunch box if necessary, we are unable to provide refrigeration. For

children who arrive early we have a scheduled breakfast time from 7am – 7:30am. If your child will bring their breakfast and eat at the school the must arrive no later than 7:20am to ensure they have time to eat. You will also need to pack a lunch for each child that contributes to the wellness, healthy growth, and development of young children. Meals should be nutritious and of a quantity and quality to help meet the daily nutritional needs of the children. Please reference the USDA MyPlate to determine which food groups to serve at each meal and serving size and age appropriateness of the selected foods for children. You can view these guidelines on the USDA website choosemyplate.gov or by downloading the MyPlate app in your App Store. In the event that a child’s meal fails to meet the nutrition standards provided we MUST provide supplemental food items to complete the child’s meal and you will be charged for the items provided. Well balanced meals should include a fruit and/or vegetable, a protein, a dairy product, and a drink. Any required utensils for eating must be provided by the parents. Please do not send soda for your child’s lunch, it will be sent back home and your child will be given a cup of water from the water fountain. You are responsible for all utensils needed for your child’s meals. We do not supply bowls, forks, spoons, etc.

In the case your child is sent to school without a meal one will be supplied to your child at a fee. See fee schedule attached.

Food Safety

Foods that are associated with young children’s choking incidents must not be served to children under 4 years of age, such as but not limited to; whole/round hot dogs or sausages, popcorn, chips, pretzel nuggets, whole grapes, nuts, cheese cubes/sticks, and any food that is of similar shape and size of the trachea/windpipe. Food for toddlers (1 – 3 years) must be cut into pieces ½ inch or smaller to prevent choking. This applies to all food, even lunch, breakfast, or special food activities provided by the parents/guardians.

CUBBIES, FOLDERS, and DAILY REPORTS

Daily reports are our main communication with you!! Anything needed will be listed on this paper, **if you fail to bring in something listed on your child’s report you will be charged. See the fee schedule below.** Children will have a cubby in his/her classroom for their personal belongings (change of clothes, bedding for naptime, etc.). Each child in the three, four, and VPK classrooms will also have a folder for artwork, daily reports, flyers, etc. Each teacher has a system set up for folders; please see your child’s teacher to find out where to find your child’s folder. We ask that each week you read the white board, in the front hallway, and teacher's notes on daily reports. This is our way of communicating your child's needs so please make sure you read the information every week. Please note that if there are urgent matters or issues that need to be addressed we will discuss them with you in person as soon as we are aware of them. Remember the safety and well being of the children, families, and staff always comes first.

CLOTHING

Please be sure to dress your child in comfortable, weather appropriate clothing everyday. Shoes must have a back strap and closed toe. **No flip-flops or open toe shoes.**

Remember that your child will be involved in a number of activities where they have potential to get messy. So, please don't bring your child into the center wearing clothes that you would not want possibly stained. Your child will also need at least 1 weather appropriate change of clothes at the center at all times; if your child is potty training we will need 3 or more changes of clothes. Extra clothes should be labeled clearly with your child's name either directly on the clothing or in a plastic Ziploc type bag with the name visibly written on the outside of the bag. Please be sure to switch out the clothes as your child grows and as the seasons change. **Please do not send your child in wearing expensive jewelry or any item that could pose a strangulation hazard. This includes but is not limited to jewelry, beads, and teething necklaces. If your child comes in wearing anything that could be considered a strangulation hazard, it will be removed and put into their backpack. Triumphant Tots is not responsible for any lost or damaged items.**

ILLNESS

Please do not bring your child to the center if he/she has any of the following:

- A fever over 99.9 degrees
- Vomiting
- Diarrhea (more than one abnormally loose stool within a 24 hour period)
- Severe coughing, causing a child to become red or blue in the face or to make a whooping sound.
- Difficult or rapid breathing
- Stiff neck
- Exposed, open skin lesions
- Unusually dark urine and/or gray or white stool
- Yellowish skin or eyes
- A communicable disease (such as chicken pox, rashes, hand foot and mouth, impetigo, etc.)
- Child is lethargic or feels too ill to participate in activities
- Thick milky or green colored snot that is constantly running.
- Pink Eye

If your child develops any of these symptoms while in our care they will be removed from group, to prevent any possibility of spreading infection, and you will be called to pick up your child. **You will have 1 Hour from the time we contact you to pick up your child. If you have not arrived in this time period we will charge you per hour for specialized care given and could be dismissed from care.** As required by law your child must be separated from other children to prevent the spread of illness. This is to protect your child, teachers, and the other children in our care. **If your child is picked up due to illness, your child may not return for 24 hours AFTER the symptoms have ended without medication.**

Head Lice

We will conduct random head checks for head lice. A child identified as having head lice must be sent home and all bedding, clothing, jackets, and backpacks must be sent home to be washed. The child will not be permitted to return until the following day, and then only if treatment has occurred and been verified. Verification of treatment may include a

product box, box top, empty bottle, or signed statement by a parent that treatment has occurred. A staff member will also do a head check to verify that the child is lice and nit (unhatched egg) free. Re-treatment must occur 7-10 days after the initial treatment to ensure the disruption of life cycle for any nits that may have been missed upon visual inspection. We will also continue to regularly monitor children who have had lice for an extended period.

Pink Eye

Children observed to have the symptoms of pink eye will be sent home and may not return unless;

- Child has been on medication for 24 hours and is no longer contagious, please get a note from your doctor stating when they may return.
- Child has been seen by a physician and is found to not have pink eye or any other contagious infection, please bring a note from your doctor stating this information.
- Child has been out for at least 24 hours and is completely symptom free.

Hand, Foot, and Mouth

Children who are suspected of having or who have been diagnosed with HFM disease may not return until they have been fever free without medications for 24 hours and no blisters are present. HFM is highly contagious and is easily spread through an infected person's

- Nose and Throat secretions, such as saliva, sputum, and nasal mucous
- Fluid from blisters or scabs
- Feces (poop)

HFM is most common in summer and fall in the U.S., but you can get it any time of year. It is also common in schools and daycares and children should stay home if they have symptoms of hand, foot, and mouth disease. (<https://www.cdc.gov/hand-foot-mouth/about/transmission.html>)

Medication Procedure

If your child is in need of medications while at Triumphant Tots we are happy to assist you in this process. However, we have certain procedures that, by law, we must follow in order to provide this service your family as per Florida Administrative Code 65C-22.004(3)(a-h)

(3) Medication. Child care facilities are not required to give medication however, if a facility chooses to do so, the following shall apply:

(a) The facility must have written authorization from the custodial parent or legal guardian to dispense prescription and non-prescription medications. This authorization must be dated and signed by the custodial parent or legal guardian and contain the child's name; the name of the medication to be dispensed; and date, time and amount of dosage to be given. This record shall be initialed or signed by the facility personnel who gave the medication.

(b) Any known allergies to medication or special restrictions must also be documented, maintained in the child's file, shared with staff and posted with stored medication.

(c) Prescription and non-prescription medication brought to the child care facility by the custodial parent or legal guardian must be in the original container. Prescription medication must have a label stating the name of the physician, child's name, name of the medication, and medication directions. All prescription and non-prescription medication shall be dispensed according to written directions on the prescription label or printed manufacturer's label.

(d) In the event of an emergency, non-prescription medication that is not brought in by the custodial parent or legal guardian can be dispensed only if the facility has written authorization from the custodial parent or legal guardian to do so.

(e) Any medication dispensed under these conditions must be documented in the child's file and the custodial parent or legal guardian must be notified on the day of occurrence.

(f) The facility must maintain a record for each child receiving medications that documents the full name of the child, the name of medication, the date and time the medication was dispensed, the amount and dosage, and the name of the person who dispensed the medication. The record shall be maintained for a minimum of four (4) months after the last day the child received the dosage.

(g) All medicines must have child resistant caps and shall be stored separately and locked or out of a child's reach.

(h) Medication which has expired or is no longer being administered shall be returned to the custodial parent or legal guardian or discarded if the child is no longer enrolled in care at the facility.

Prior to administering the medication to children, childcare personnel responsible for administering medication must be educated on proper administration procedures. Written documentation must be maintained in the personnel file that childcare personnel administering medication have been educated on proper administration procedures. (DCF Childcare Facility Handbook 6.5(i))

Therefore, when bringing in medications for your child;

- The custodial parent or legal guardian only may fill out the medication form. New forms must be completed when old ones are full and when dosages or directions change.
- Parent or guardian must instruct the person(s) administering the medication on the proper procedure for administering the medication.
- The medication form must be filled out completely with directions and dosages matching directions and dosages on container label/prescription.
- All medications must be in original packaging with labels/prescription on the package. (must include child's full name, doctor's name, name of medication, and medication directions.) This applies to all medications including Albuterol, inhalers, and other medications that may not have labeling directly on the packaging. They must be in the original box with the prescription on it.

- Please make sure the dates on packaging are accurate and current. We will not give expired medications. Even if you know the medication is good but in old packaging we will not be able to administer the medication.

If your child is in need of medication but you are not able to provide us with the correct forms and documentation then you must come and administer the medication to your child until you are able to comply with the proper procedure.

Use of diaper creams, sunscreen, and insect repellent may only be used with written permission from parents/guardians and manufacturer instructions must be followed.

IMPORTANT: Do not put medication in a child's cup or drinks. This is an extreme safety hazard and could be fatal to another child. Despite our best efforts it could be possible for a child to get ahold of a cup that does not belong to them and ingest its contents. Therefore, if we suspect there to be medication in a bottle or cup it will be dumped out immediately.

ALLERGIES / CHRONIC MEDICAL CONDITIONS

(DCF Childcare Facility Handbook 2.5.3)

Emergency Care Plans

- A. Child care personnel must have possession of emergency medical consent and contact information for the parent or legal guardian of each child being transported by vehicle or on foot while away from the child care facility.
- B. When transporting children with chronic medical conditions (such as asthma, diabetes or seizures), their emergency care plans and supplies or medication must be in the possession of child care personnel and inaccessible to the children. A designated child care personnel in the vehicle or on the field trip must be trained to recognize and respond appropriately to a medical emergency per medication training requirements in section 6.5, I.
- C. Each child with an allergy should have a written emergency care plan that includes:
 1. Instructions regarding the allergen to which the child is allergic and steps to be taken to avoid that allergen;
 2. A detailed treatment plan to be implemented in the event of an allergic reaction, including the names, doses, and methods of prompt administration of any medications.
 3. Specific symptoms that would indicate the need to administer one or more medications.
- D. Based on the child's emergency care plan and prior to caring for the child, child care personnel should implement measures for preventing exposure to specific allergen(s) to which the child is allergic and recognizing the symptoms of an allergic reaction.
- E. Child care personnel shall notify parents/guardians immediately of any suspected allergic reactions, as well as the ingestion of or contact with the problem allergen even if a reaction did not occur. Child care personnel shall contact 911 immediately whenever epinephrine has been administered.

DCF Childcare Facility Handbook 7.2(G)

Any child who has or is at an increased risk for a chronic physical, developmental, behavioral or emotional condition and requires additional services must have a current emergency care plan prepared by the parent, guardian, or physician included in the child's file and readily accessible for those caring for the child. Childcare personnel caring for child with an emergency care plan must be trained to recognize and respond appropriately to a medical emergency.

INJURIES

Minor injuries will be treated by our staff with soap, water, ice, and band-aids. Should there be a more serious injury you will be contacted immediately and asked to pick them up if necessary. If we are not able to reach you we will utilize the numbers on your emergency contact list, please keep this list updated. In the event of an emergency 911 will be called first and you second.

NAP TIME

For nap time, every child **MUST** have a fitted crib sheet and blanket for nap time. **A second thin blanket may be used in place of a fitted crib sheet.** You may also provide a small travel size pillow if you choose but it is not required. Due to limited space in cubbies we ask that you not allow your child to bring items that are too large, such as full size pillows, pillow pets or full size blankets. **Every Friday all linens must be taken home, washed, and returned with your child on Monday.**

TOYS

Please do not allow your child to bring toys to the center; although, we do allow a small stuffed animal for naptime only. There will be days when your child may bring in items that go along with what we are learning or for designated share days. These days will be announced by your child's teacher. Absolutely no weapons will be allowed on the premises.

ADULT CONDUCT

All visitors to the center (parents, family members, friends, etc.) must remember that there are always little ears listening. Please do not discuss adverse topics inside the center; other parents may not appreciate the things their children can learn from your conversations. If you have matters that you need to discuss with your child's teacher or the director then please do so in a private setting where other children will not hear. If you have a problem with a member of our staff or another parent at the center please see the director to aid in resolving conflicts. **UNDER NO CIRCUMSTANCES WILL ANY PROFANITY BE TOLERATED ON THE PREMISES OF THE CENTER.** We will not tolerate parents arguing among themselves or with staff members while on the premises. If we do have a problem with a parent or other visitor they will be asked to leave. If there is a second occurrence the child will be dismissed from our program and the adult will not be allowed back on the premises. No disrespect will be tolerated.

No Smoking is permitted on the Premises

HOLIDAYS

Our holiday schedule is as follows

New Year's Day- closed

Martin Luther King Day- closed

President's Day- closed

Memorial Day- closed

4th of July- closed

Labor Day- closed

Thanksgiving Day- closed

Friday after Thanksgiving- closed

Christmas Eve- open until 12:30 pm

Christmas Day- closed

Day after Christmas-closed

New Years Eve- open until 12:30 pm

- Each year, when Marion County public schools let out for the end of the school year, we will be closed for the first week of summer.
- Each year we will be closed for the week of Christmas.

These two weeks will be vacation weeks and no tuition is due. However, these are the only times when tuition must not be paid.

In the event Triumphant Tots will be closed on any day other than stated you will be notified in writing two weeks prior to that day. It is very important that you check the white board for pertinent information and closing dates. You do not want to show up to drop off your child and we are closed.

WEEKLY TUITION

* See attached Fee Schedule

All fees are per week and are due the Friday before; all fees **MUST** be paid prior to the week of service, no later than Monday 6pm. On Tuesday morning all unpaid accounts will automatically be charged a late fee of \$ 20.00 per child. All fees are due on time, regardless of custody or parental agreements. If tuition has still not been paid by Wednesday morning, you may be asked to make other childcare arrangements until payment (including all late fees) is received. Tuition is due weekly, whether your child is in attendance or not. Due to the adult to child ratio that is required, by law, and the limited number of spots in each classroom payment secures your child's spot in their classroom. The two vacation weeks mentioned in the previous section are the only weeks that tuition is not due.

UN-ENROLLMENT

All children in attendance at Triumphant Tots are enrolled when the original forms are filled out and the child begins attending school here. In the event you wish to un-enroll your child you must fill out an un-enrollment form and give your two week notice at that time. This form will be signed and dated by management and yourself. Tuition will be billed for two weeks after the un-enrollment form is completed. If a two week notice is not given, you may not be eligible for re-enrollment. All belongings left at the center will

be discarded one week after your child's last day. **No money paid to Triumphant Tots will be refunded if you decide to un-enroll your child from our program.**

SCREENINGS/OBSERVATIONS

Your child will be observed daily in the classroom environment. Screening will take place at intervals throughout the year. These tools will help us determine what your child has mastered or may need help in.

Special Food Activities

According to state law the parent or legal guardian must sign a form giving permission for every child in care to participate in "special food activities". Special food activities may include; classroom holiday parties, birthday celebrations, crafts or activities involving foods, etc. If your child has food allergies please be sure to list them on the application for enrollment. If you choose not to allow your child to participate in these types of activities they will not be removed from their class while they occur. However, they will not be allowed to eat any special foods brought in for the activity.

Additional fees:

Meals - \$10.00

Pack of Diapers - \$20.00

Package of Wipes - \$10.00

Late Payment Fee- \$20.00

Returned Check Fee-\$20.00

Diapers and wipes will not be sold individually. It is your responsibility to read your daily reports and to keep up with the things they need for each day. It is our job to educate and care for your child. Without their basic needs being met we are not able to do our job. Children will not be allowed back to school without fees being paid!!

ELC Parent Fees (weekly)

1-year-old FT parent fee + \$58.25

2-year-old FT parent fee + \$46.75

3-year-old FT parent fee + \$65.00

4-year-old FT parent fee + \$68.75

5-year-old (prior to Kindergarten) FT parent fee + \$68.75

K-5 No School FT parent fee + \$56.85
(Vacation and Holidays)

Summer camp FT parent fee + \$71.85

Registration Fee (non-refundable) \$50.00
(Due upon re-enrollment also)

Curriculum Fee \$75.00 (1 & 2's) annually
\$125.00 (3 & 4's) annually

*Curriculum fees are non-refundable and are due by September 30th each year.

In the event of a fire or natural disaster where the building is not safe for children and the weather is not safe for them to be outside all children will be transported as quickly as possible to Spirit of Love Childcare, 4628 West Anthony Road 34475, parents will be notified, and all parents will need to meet us there to pick up their children.

Return this page along with the completed application and other signed forms.

By signing below you agree;

- That you have read the Triumphant Tots Parent Handbook.
- You have received a copy of our Fee Schedule.
- You have received our Food and Nutrition Policies
- You have received the Influenza Virus Guide to Parents brochure
- You have received the Distracted Adult brochure
- You agree to all the stipulations listed above
- You give permission for Triumphant Tots to conduct screenings and observations on your children.

Parent Name	Signature	Date
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Parent Name	Signature	Date
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Email address

Child's Name	Date
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I release my child's photo to Be used on Triumphant Tots Facebook, brochures, or advertising. (initial one)

Child's Name	Date
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Child's Name	Date
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YES	NO
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Child's Name	Date
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I give permission for my child to participate in special food activities (initial one)

YES	NO
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Owner or Director Name	Signature	Date
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Handbook at a Glance

- Drop off must be by 9am.
- We close at 6pm. Late fee is \$15 for the first 5 minutes \$1/minute thereafter.
- If your child will be absent please notify us by call, text, or FB message. Failure to notify us will result in a \$1 fee.
- Anyone picking up your child must be on the pickup list and have a government issued ID with them.
- Lunches need to be healthy, well balanced choices (protein, fruit/vegetable, dairy, grain, etc.). We are able to heat food in the microwave.
- Food must be fully prepared. We are not licensed to “cook” anything. This includes macaroni cups, oatmeal packets, Ramen noodles, etc.
- Meals should include everything your child will need. We do not supply bowls, plates, forks, spoons, etc.
- Payments are due each week regardless of attendance or parental agreement/custody issues.
- We are closed for one week in summer and one week at Christmas. These are vacation weeks and weekly fees are not due. The exact dates will be released annually on the school calendar.
- If your child is sick and you are called to pick them up you have 1 hour to pick them up.
- Medications may only be administered according to the Florida Administrative Code. See medication policy, above.
- If your child is picked up due to illness, your child may not return for 24 hours AFTER the symptoms have stopped (without medication).
- Linens must be taken home and washed every week.
- All issues, requests, or grievances should be brought to management.
- Please allow 48 hours for requests for, forms, printouts, account information, etc. and please submit them in writing or email triumphanttotsinc@live.com.
- Office hours are 7am – 4pm.
- Un-enrollment requires a 2 week written notice.
- All fees are non-refundable.